Electronic Patent Application Fee Transmittal									
Application Number:	09826121								
Filing Date:	04-Apr-2001								
Title of Invention:	Method, system, and program for customer service and support management								
First Named Inventor/Applicant Name:	Andy Ming Lee								
Filer:	Warren S. Heit/Gail Ohlsson								
Attorney Docket Number:	1602034-0002								
Filed as Large Entity									
Utility Filing Fees									
Description		Fee Code	Quantity	Amount	Sub-Total in USD(\$)				
Basic Filing:									
Pages:									
Claims:									
Miscellaneous-Filing:									
Petition:									
Patent-Appeals-and-Interference:									
Post-Allowance-and-Post-Issuance:									
Extension-of-Time:									
Extension - 1 month with \$0 paid		1251	1	120	120				

Description	Fee Code	Quantity	Amount	Sub-Total in USD(\$)	
Miscellaneous:					
Request for continued examination	1801	1	790	790	
	Tota	Total in USD (\$)			